

Transmitter

Egyptian Telephone Cooperative Assn. • May 2026

Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offering to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service (s) to which you are

already subscribed, and unless we are legally compelled to share information with an outside party, such as a law enforcement agency.

In all events, however, you have the right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we do not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you are already subscribe, however, will remain valid until you revoke or limit the approval or denial.

**SAVE THE
DATE!**

**EGYPTIAN WILL HOST THE
2026 ANNUAL MEETING
OF MEMBERS ON FRIDAY,
AUGUST 14, 2026.**

Enjoy the outdoors

This time of the year is the perfect time for planning what you'd like to do to your outdoor spaces – from planting flowers to replacing a patio. But before you do any digging, make sure you call 811 to have underground utility lines marked. Thank you in advance for helping to prevent damage.



Win a \$10 Bill Credit

Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in June. Last month's winners were John Laur, Roy Mense, Dorothy Theismann, and Donna Quick.

1. The Illinois _____ Service allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing.
2. CPNI refers to _____ Proprietary Network Information.

Name _____ Telephone Number _____

Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers.

The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.



Happy
MEMORIAL DAY

Remember and honor



Egyptian will be closed on May 25.

HOMETOWN
solutions

BUY LOCAL TO GET EVERYTHING YOU NEED

As your local internet provider, Egyptian Internet treats customers like neighbors. Need advice about the right internet speed for you? We'll help you choose. Confused about streaming devices and services? We'll share some tips.

We want you to stress less and enjoy more. Our hometown team will help you feel at home with technology.

**HAVE INTERNET QUESTIONS?
CALL US AT 888-774-1638.**

EGYPTIAN
Internet Services Inc.[®]

P.O. Box 158, Steeleville, IL 62288
888-774-1638 • www.egyptian.net

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IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale.....	329-1234	Blair.....	774-1234
Rice.....	336-1234	Baldwin.....	785-1234
Glenn.....	763-1234	Venedy.....	824-1234
St. Libory.....	768-1234		

EGYPTIAN
Telephone Cooperative Association[®]

Egyptian Telephone Cooperative Association
1010 W. Broadway, Steeleville, Illinois 62288
Business Office: 618.774.1000
Toll Free: 888.774.1638
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

