

Transmitter

Egyptian Telephone Cooperative Assn. • January 2026

Do-Not-Call Notification

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National Do-Not-Call List. The FCC requires all telecommunications carriers that provide local exchange service to notify the subscribers of their rights as they relate

to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by tax-exempt nonprofit organizations, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receive their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.



Egyptian Telephone Oakdale Director Change

Recently, Charlie Giacomo was appointed to Egyptian's Board of Directors. Egyptian Director, Greg Alfeldt, had resigned from his position. We thank Greg for his years of service on the board.

Directory changes

During the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2026-2027 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.



Let's see what we'll build in the new year

At Egyptian, we do more than build fiber networks. We help build relationships, communities, opportunities, and quality of life. However, we don't do this important work alone. We do it in partnership with all of you, our loyal customers.

Communications technology is all about connections. Our wish for the year ahead is that our local connections grow even stronger.

HAPPY NEW YEAR!



P.O. Box 158, Steeleville, IL 62288
618-774-1000 • www.egyptian.net





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in February. Last month's winners were Richard Eisenhauer, Gary Liefer, Steven Huegle, and David Schuette.

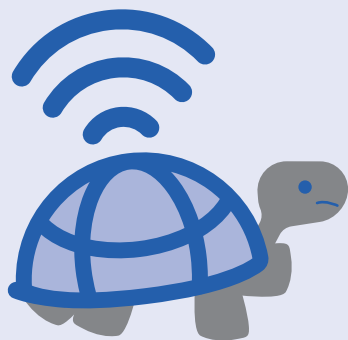
1. To register for the Do-Not-Call list, please call 888-382-1222 or via the Internet at [www._____](http://www.egyptian.net).gov.
2. The FCC's universal service fund contribution factor will change from 38.1% to _____%.

Name _____ Telephone Number _____



FUSC change

Effective on your February 2026 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 38.1% to 37.6%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.



**Is it time
for a
speed
upgrade?**

If your household regularly experiences these Internet issues, it's probably time for a speed upgrade:

- You have trouble streaming movies and TV shows.
- There are frequent disruptions including lagging.
- Video calls drop out or freeze.
- Problems arise when multiple family members are online simultaneously.

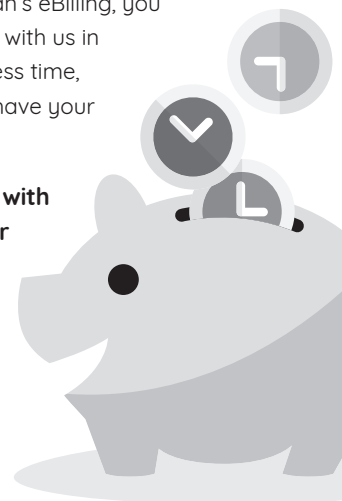
**Contact us to determine the best
package for your household at
888-774-1638.**

SAVE TIME with eBilling

**IT'S FASTER TO
PAY YOUR BILL ONLINE**

Why waste time leafing through a stack of paper bills, writing a check, looking for a stamp, and walking to the mailbox? With Egyptian's eBilling, you can pay your monthly bill with us in seconds. To spend even less time, sign up for AutoPay and have your bill paid automatically.

**It's easy to get started with
eBilling and set up your
account. Simply visit
www.egyptian.net
and follow the
instructions. If you
have questions, call
us at 888-774-1638.**



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IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale.....329-1234
Rice336-1234
Glenn763-1234
St. Libory.....768-1234

Blair774-1234
Baldwin785-1234
Venedy824-1234



Egyptian Telephone Cooperative Association
1010 W. Broadway, Steeleville, Illinois 62288
Business Office: 618.774.1000
Toll Free: 888.774.1638
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

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