

## **Do-Not-Call Notification**

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National-Do-Not-Call List. The FCC requires all telecommunications carriers that provide Local Exchange Service to notify the



subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by tax-exempt nonprofit organizations, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receive their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.

# **FUSC change**

Fifective on your February 2024 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 34.5% to 34.6%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.

### **Directory changes**

During the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2024-2025 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.



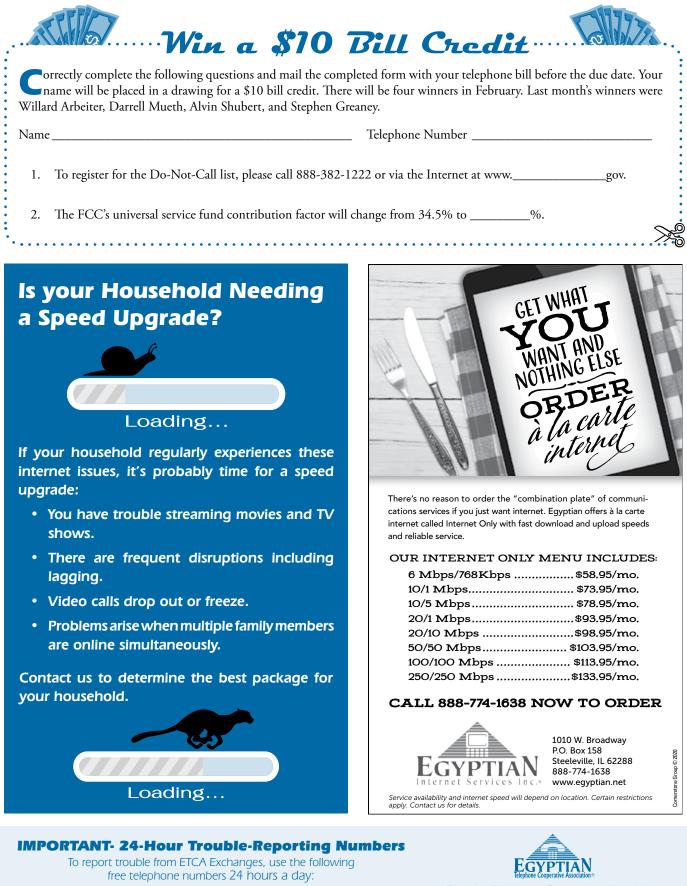
#### Let's see what we'll build in the new year

At Egyptian, we do more than build fiber networks. We help build relationships, communities, opportunities, and quality of life. However, we don't do this important work alone. We do it in partnership with all of you, our loyal customers.

Communications technology is all about connections. Our wish for the year ahead is that our local connections grow even stronger.

# HAPPY NEW YEAR!





Oakdale	774-1234
Rice	
Glenn	
St. Libory	

Egyptian Telephone Cooperative Association 1010 W. Broadway, Steeleville, Illinois 62288 Business Office: 618.774.1000 Toll Free: 888.774.1638 Office Hours:• 8:00 a.m. – 4:30 p.m. Mon. - Fri.

