

Egyptian Telephone Cooperative Assn. • August 2023

Notice about payments

The following is a summary of Egyptian Telephone Cooperative Association's payment policy. On the 15th of each month, Egyptian mails your telephone bill. Your telephone bill is due on or before the 6th of the following month. Telephone bills that are not paid by the 6th of the month will be charged a late payment fee of 1.5 percent of the balance of the bill. Past due notices are mailed to all customers with a balance of \$35 or more on the 9th of each month.

All customers not paying by the 16th of that month are subject to disconnection. A deposit or additional deposit may be required before service is reconnected. Re-establishment of service will not be made until payment has been received in our office. A check in the mail is not payment until it has been received in our office. Please make note of these dates.



Our office will be closed on September 4th in observance of Labor Day.

Time for an Internet Speed Upgrade?

f your household regularly experiences these Internet issues, it's probably time for a speed upgrade.

- You have trouble streaming movies and TV shows.
- There are frequent disruptions including lagging.
- Video calls drop out or freeze.
- Problems arise when multiple family members are online simultaneously.

Contact us to discuss your Internet issues and determine the best speed package for your household.



During 2023, Real Savings and Smart Call subscribers continue to receive one hour of anytime minutes each month. Enjoy the free minutes!

SAVE TIME with eBilling

IT'S FASTER TO PAY YOUR BILL ONLINE

Why waste time leafing through a stack of paper bills, writing a check, looking for a stamp, and walking to the mailbox? With Egyptian's eBilling, you can pay your monthly bill with us in seconds. To spend even less time, sign up for AutoPay and have your bill paid automatically.

It's easy to get started with eBilling and set up your account. Simply visit www.egyptian.net and follow the instructions. If you have questions, call us at 888-774-1638.



P.O. Box 158, Steeleville, IL 62288 888-774-1638 • www.egyptian.net





Win a \$10 Bill Credit



orrectly complete the following questions and mail the completed form with your telephone bill. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in September. Last month's winners were Norbert Meyer, Jeremy Crank, Floyd Camp, and Alvin Shubert.

1. Telephone statements are due on or before the of the r

2. Egyptian Real Savings and Smart Call subscribers continue to receive _____ hour of anytime minutes each month.

Name______ Telephone Number _____

Reduce the Number of Annoying Calls You Get

The National Do Not Call Registry, managed by the Federal Trade Commission, gives you the ability to stop many unwanted sales calls by registering your home and/or mobile phone number. Registrations are free and do not expire.

Most telemarketers should not call your number once it's been on the National Do Not Call Registry for 31 days (the period telemarketers are given to remove the number from

their call lists). However, other types of organizations are still allowed to call you – including charities, political groups, debt collectors, and survey companies.

Call 1-888-382-1222 from the phone you want to register or visit donotcall.gov.





that cordless phones will not work during a power outage. To ensure uninterrupted local phone service, it is recommended to maintain a hardwired phone connection or have one available to connect to a telephone jack in your home or business in case of a power outage.



PUT NEW INTERNET ON YOUR SHOPPING LIST

Old school classics like notebooks and colored pencils are still around. But new school technology has moved to the head of the class, with most homework now being done on tablets or laptops rather than paper.

To help your student succeed, consider upgrading to an A+ internet plan from Egyptian Internet. We offer super-fast speeds and unmatched reliability, so the only thing getting in the way of completing homework efficiently will be texts from friends!

CALL 888-774-1638 FOR AN INTERNET UPGRADE



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IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale	329-1234	Blair	774-1234
Rice	336-1234	Baldwin	785-1234
Glenn	763-1234	Venedy	824-1234
St Libory	769-1724		



Egyptian Telephone Cooperative Association

1010 W. Broadway, Steeleville, Illinois 62288 Business Office: 618.774.1000 Toll Free: 888.774.1638

Office Hours: • 8:00 a.m. - 4:30 p.m. Mon. - Fri

