

Transmitter

Egyptian Telephone Cooperative Assn. • May 2023



Egyptian will host the
2023 Annual Meeting of members
on Friday, August 11, 2023.

Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offering to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to share the information with an outside party, such as a law enforcement agency.

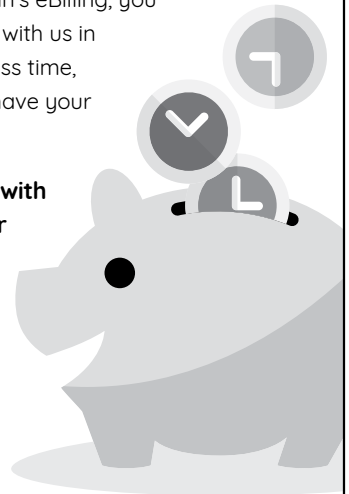
In all events, however, you have the right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we do not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you already subscribe, however, will remain valid until you revoke or limit the approval or denial.

SAVE TIME with eBilling

IT'S FASTER TO
PAY YOUR BILL ONLINE

Why waste time leafing through a stack of paper bills, writing a check, looking for a stamp, and walking to the mailbox? With Egyptian's eBilling, you can pay your monthly bill with us in seconds. To spend even less time, sign up for AutoPay and have your bill paid automatically.

It's easy to get started with eBilling and set up your account. Simply visit www.egyptian.net and follow the instructions. If you have questions, call us at 888-774-1638.



P.O. Box 158, Steeleville, IL 62288
888-774-1638 • www.egyptian.net





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in June. Last month's winners were Eugene Kreher, JoAnn Hollmann, Berdell Eggemeyer, and Gary Liefer.

1. The Illinois _____ Service allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing.
2. CPNI refers to _____ Proprietary Network Information.

Name _____ Telephone Number _____



Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers.

The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.



AFFORDABLE CONNECTIVITY PROGRAM

helps low-income households pay for broadband service

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to \$30 per month toward broadband service for eligible households.

There are two steps to enroll: 1) Go to ACPBenefit.org to submit an application or print out a mail-in application. 2) Contact your preferred participating provider, such as Egyptian, to select a plan and have the discount applied to your bill.

Get more details and eligibility criteria at fcc.gov/ACP



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MEMORIAL DAY
Remember and Honor

Egyptian will be closed on May 29.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

- | | |
|-------------------------|-----------------------|
| Oakdale.....329-1234 | Blair.....774-1234 |
| Rice336-1234 | Baldwin785-1234 |
| Glenn763-1234 | Venedy824-1234 |
| St. Libory.....768-1234 | |



Egyptian Telephone Cooperative Association
1010 W. Broadway, Steeleville, Illinois 62288
Business Office: 618.774.1000
Toll Free: 888.774.1638
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

