

Transmitter

Egyptian Telephone Cooperative Assn. • January 2023

Directory changes

During the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2023-2024 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.



**NEW 730
Area Code**

The New 730 Area Code is Coming to the Illinois 618 Area Code Region

To ensure a continuing supply of telephone numbers, the Illinois Commerce Commission has approved an all-services overlay for the 618 area code. The 618 area code serves southern Illinois including the larger cities of Belleville, O'Fallon, Alton, and Carbondale in addition to many smaller communities. The new 730 area code will serve the same geographic area currently served by the 618 area code. An overlay is the addition of another area code (730) to the same geographic region as an existing area code (618). It does not require you to change your existing area code or phone number, or how you dial your calls.

Beginning July 7, 2023, customers in the 618 area code region may be assigned a number in the new 730 area code when they request new service or an additional line. Customers receiving the 730 area code will be required to dial the area code and phone number for all local calls, just as customers with telephone numbers from the 618 area code do today.

The price of a call, coverage area, or other rates and services will not change due to the overlay. You will continue to dial 10 digits for local calls within and between the overlay area codes, and 1 + 10 digits for long distance calls.

If you have questions on the overlay, please contact us at 618-774-1000. We will continue to provide more information as the overlay effective date becomes closer.



**Do-Not-Call
Notification**

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National Do-Not-Call List. The FCC requires all telecommunications carriers that provide Local Exchange Service to notify the subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by a tax-exempt nonprofit organizations, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receive their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of a consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.





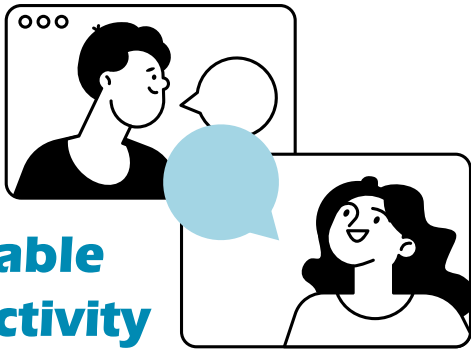
Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners in February. Last month's winners were Jane Haas, Rosalie Lange, James Nold, and Donald Borrenpohl.

- To register for the Do-Not-Call list, please call 888-382-1222 or via the Internet at www.egyptian.net.
- A new _____ area code is coming to the Illinois 618 area code region.

Name _____ Telephone Number _____



Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to \$30 per month toward broadband service for eligible households. Get more details and eligibility criteria at fcc.gov/ACP.



Happy NEW GEAR!

The new year has begun, and your home may have new internet-connected devices in it. Maybe Santa brought your children new phones, tablets, or a gaming console. Or maybe you used holiday money to finally purchase the new computer or smart home devices you've been wanting.

The more devices you have, the more speed you need—to enjoy the best internet experience and avoid frustrations like buffering. We have plenty of Internet plan options for bandwidth-busy households.

CALL 888-774-1638 TO UPGRADE TO A NEW SPEED



P.O. Box 158, Steeleville, IL 62288
888-774-1638 • www.egyptian.net

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FUSC change

Effective on your February 2023 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 28.9% to 32.6%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale.....	329-1234	Blair.....	774-1234
Rice	336-1234	Baldwin	785-1234
Glenn	763-1234	Venedy	824-1234
St. Libory.....	768-1234		



Egyptian Telephone Cooperative Association
1010 W. Broadway, Steeleville, Illinois 62288
Business Office: 618.774.1000
Toll Free: 888.774.1638
Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

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