Mark your Calendars

Egyptian will host the 2022 Annual Meeting of members on Friday, August 12, 2022.

FRIDAY / AUGUST 12

Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offering to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to share the information with an outside party, such as law enforcement agency.

In all events, however, you have the right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you already subscribe, however, will remain valid until you revoke or limit the approval or denial.

MEMORIAL DAY
remember and honor

Egyptian will be closed on May 30

Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers.

The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.

Win a $10 Bill Credit

Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a $10 bill credit. There will be four winners drawn in June. Last month's winners were Beverly Bollman, Barbara Runge, Robbie Frech, and Alvin Shubert.

1. The Illinois _____ Service allows people who are deaf, hard-of-hearing or speech disabled and use a TTY to communicate with people who are hearing.

2. CPNI refers to _____ Proprietary Network Information.

Name _____ Telephone Number _____

4 Warning Signs of Computer Viruses

Computer viruses can infect your computer in the blink of an eye, and many can do some serious damage to your system. So watch out for these warning signs.

1. **Strange and frequent pop-ups –** if you are getting bombarded by pop-up ads, this may be a sign your computer is infected by a virus. Also beware of unusual alerts and ads that advertise anti-virus products.

2. **Messages you didn't send –** if a friend says they received a fishy email or a social media message from you that you didn't send, you might have a computer virus.

3. **Lockdown warning –** this might be the scariest virus symptom you'll ever see: a pop-up message saying you are locked out of your computer. This is commonly called ransomware, since the scammer tells you to send money to unlock your system. Take your computer to a computer repair professional.

4. **Very slow startup –** if your computer takes forever to boot up – and you've done all the usual troubleshooting, including reducing the number of programs that launch a startup – this may be a symptom of an infection.

AFFORDABLE CONNECTIVITY PROGRAM
helps low-income households pay for broadband service

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to $30 per month toward broadband service for eligible households.

There are two steps to enroll: 1) Go to **ACPBenefit.org** to submit an application or print out a mail-in application. 2) Contact your preferred participating provider, such as Egyptian, to select a plan and have the discount applied to your bill.

Get more details and eligibility criteria at fcc.gov/ACP

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