

Try These Tips to IMPROVE Your Home's Wi-Fi

gyptian offers fast Internet speeds, but if your Wi-Fi router is out of date or not set up correctly, it could be slowing you down. Here's what to do to help maximize router performance:

- Move your router to its ideal position. Keep your router centrally located in your home and away from thick walls made of brick or concrete, water, and windows.
- Make sure your router is secure. Putting a password on your router or limiting which devices can access your network will keep other people from using your network and slowing it down.
- 3. Upgrade your router. If your household has several people in it each with a computer, phone, and tablet plus additional devices such as a gaming console and smart home equipment, your entry-level router's capacity might be exceeded.

Directory changes

During the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2022-2023 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.



HAPPY NEW YEAR! As we all look back on 2021, let's focus on what we enjoyed most and bring that positive energy forward. One of the highlights for Egyptian was having you for a customer, so thank you for choosing as your provider.

We hope the new year brings you new opportunities to pursue, new people to cherish, and new places to explore.



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FUSC change

Effective on your February 2022 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 29.1% to 25.2%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.





Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in February. Last month's winners were Melba Clendenin, Tom Carter, Scott Tuthill, and David Lintker.

1. To register for the Do-Not-Call list, please call 888-382-1222 or via the Internet at

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www.____.gov.

2. The FCC's universal service fund contribution factor will change from 29.1% to _____%.

Name____

Telephone Number ____

Do-Not-Call Notification

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National Do-Not-Call List. The FCC requires all telecommunications carriers that provide Local Exchange Service to notify the subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at www.donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by a tax-exempt nonprofit organization, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receive their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of a consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.



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50/50 Mbps	\$103.95/mo.
100/100 Mbps	\$113.95/mo.
250/250 Mbps	\$133.95/mo.

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ervice availability and internet speed will depend on location. Certain restrictions apply. Contact us for details

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale	329-1234
Rice	336-1234
Glenn	763-1234
St. Libory	768-1234
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Blair	774-1234
Baldwin	785-1234
Venedy	824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288 Business Office: 618.774.1000 • Toll Free: 888.774.1638 •Office Hours:• 8:00 a.m. – 4:30 p.m. Mon. - Fri. Egyptian is an equal opportunity provider and employer.



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