

Transmitter

Egyptian Telephone Cooperative Assn. • August 2021

Notice about payments

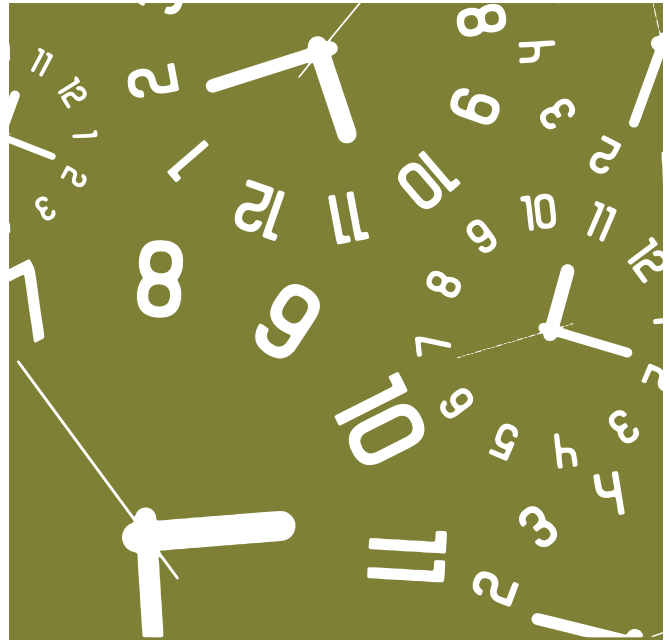
The following is a summary of Egyptian Telephone Cooperative Association's payment policy. On the 15th of each month, Egyptian mails your telephone bill. Your telephone bill is due on or before the 6th of the following month. Telephone bills that are not paid by the 6th of the month will be charged a late payment fee of 1.5 percent of the balance of the bill. Past due notices are mailed to all customers with a balance of \$35 or more on the 9th of each month.

All customers not paying by the 16th of the month are subject to disconnection. A deposit or additional deposit may be required before service is reconnected. Re-establishment of service will not be made until payment has been received in our office. A check in the mail is not payment until it has been received in our office. Please make note of these dates.



Happy Labor Day

*Our office will be closed on September 6
in observance of Labor Day.*



1 hour Anytime Minutes

During 2021, Real Savings and Smart Call subscribers continue to receive one hour of anytime minutes each month.

Enjoy the free minutes!

Save Time and Money with Ebilling

With Ebilling you can enjoy the following benefits:

- 1. MORE SECURITY** – Paper bills leave you vulnerable to sensitive information being stolen from your mailbox or garbage can and used for identity theft. With Ebilling, you communicate securely with us via a password-protected online portal.
- 2. COST SAVINGS** – You won't have to buy as many stamps or checks when you use Ebilling.
- 3. FASTER PROCESS** – Why waste time finding a bill and writing a check? With Ebilling, you can pay online in seconds or have your bill paid automatically with automatic payment.
- 4. REDUCED PAPER USE** – Ebilling saves trees with less paper usage.

To sign up for Ebilling, visit www.egyptian.net and follow the easy step-by-step instructions.





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in September. Last month's winners were Wayne Kinney, Mark Snead, Lawrence Fegiel, and Lawrence Jeralds.

1. Telephone statements are due on or before the _____ of the month.
2. Egyptian Real Savings and Smart Call subscribers continue to receive _____ hour of anytime minutes each month.

Name _____ Telephone Number _____



In July 2020, the Federal Communications Commission adopted an order approving the designation of 988 as the 3-digit dialing code for the National Suicide Prevention Lifeline. To facilitate implementation, area codes across the country where the 988 prefix is a working prefix and which now use 7-digit local dialing must transition to 10-digit local dialing. This includes the 618 area code in our service area.

Starting April 24, 2021, you should start dialing 10-digits for all local calls — the 618 area code plus the 7-digit phone number. If you forget to do so during this transition period, your calls will still be completed. **Starting October 24, 2021, however, you must use 10-digit dialing to make local calls.** You'll also need to reprogram 7-digit local numbers to 10-digit ones if you use speed dial or other systems that automatically make calls.

For more details, please call 618-774-1000.



IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale 329-1234
 Rice 336-1234
 Glenn 763-1234
 St. Libory..... 768-1234



Blair 774-1234
 Baldwin..... 785-1234
 Venedy..... 824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: 8:00 a.m. – 4:30 p.m. Mon. - Fri.

Egyptian is an equal opportunity provider and employer.

