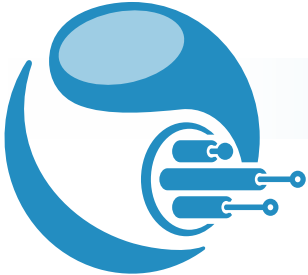


# Transmitter

Egyptian Telephone Cooperative Assn. • January 2021



## Fiber Construction Project Update

**P**rogress continues on our major fiber optic buildout to install and use fiber optic cables to carry digital information directly to homes as well as businesses. Construction has been completed on the outside portion of the fiber project in the St. Libory exchange, and the majority of the in-home installations in St. Libory also have been completed.

Our crew is currently in the process of completing the outside construction portion of the fiber project in the Venedy exchange and will begin the process of scheduling in-home installations in the upcoming months. The fiber installation is required to continue receiving Egyptian's Internet and/or phone service since our existing copper infrastructure will be retired.

The fiber upgrade construction has begun in our Oakdale exchange. Construction in the area is dependent on the weather. Please call 888-774-1638 or email us at [fiber@egyptian.net](mailto:fiber@egyptian.net) if you have any questions on this fiber project.



## FUSC change

**E**ffective on your February 2021 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 27.1% to 31.8%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers.

## Directory changes

**D**uring the next few months, Egyptian Telephone Cooperative employees will be making the final preparations for Egyptian's 2021-2022 telephone directories. If you have any additions or corrections, please call us at 618-774-1000.





# Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in February. Last month's winners were Mary Ferrari, Bernard Kozuszek, Sarah Grosvenor, and Margie Gregory.

1. Any questions for the fiber project can be sent to \_\_\_\_\_@egyptian.net.
2. To register for the Do-Not-Call list, please call 888-382-1222 or via the Internet at www.\_\_\_\_\_.gov.

Name \_\_\_\_\_ Telephone Number \_\_\_\_\_



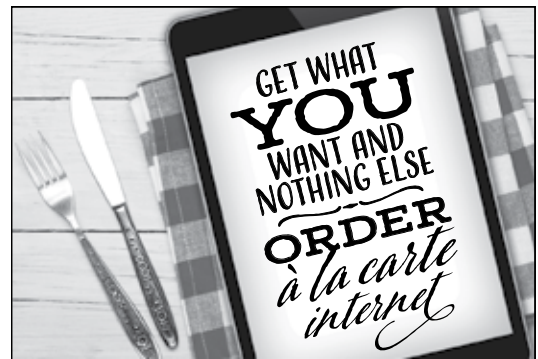
## The Do-Not-Call Notification

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) continue to enforce the regulations for the National Do-Not-Call List. The FCC requires all telecommunications carriers that provide Local Exchange Service to notify the subscribers of their rights as they relate to the Do-Not-Call rules. You have the right to give or revoke an objection to receiving telephone solicitations. To either register or revoke your registration, please call 888-382-1222 (TTY 1-866-290-4236) or via the Internet at donotcall.gov.

The national registry prevents telephone solicitations made for commercial purposes only, and will not prevent telephone solicitations made by a tax-exempt nonprofit organization, for example, for charitable or political purposes. Also, the registry will not prevent calls from companies with

whom you may have an established business relationship, or those to whom you've provided express agreement in writing to receiving their calls.

The FCC has defined an established business relationship as one in which the consumer has "a prior or existing relationship" with a company that is formed voluntarily through communications between the company and consumer on the basis of purchase or transaction regarding products or services within 18 months immediately preceding a telephone solicitation, and which has not been previously terminated by either the consumer or the company. Such an established business relationship also exists on the basis of a consumer inquiry regarding a company's products or services within three months immediately preceding the date of a telephone solicitation, and which either the consumer or the company has not previously terminated.



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## IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale ..... 329-1234  
Rice ..... 336-1234  
Glenn ..... 763-1234  
St. Libory..... 768-1234



Blair ..... 774-1234  
Baldwin..... 785-1234  
Venedy..... 824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: 8:00 a.m. – 4:30 p.m. Mon. - Fri.

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