

Transmitter

Egyptian Telephone Cooperative Assn. • August 2020

2020 Annual Meeting Update

Due to concerns relating to the coronavirus pandemic, Egyptian Telephone Cooperative's board of directors made the decision to indefinitely postpone this year's annual membership meeting. The meeting was originally scheduled for April 17, 2020.

Egyptian is aware that we provide a critical infrastructure to our members, and we take that accountability very seriously. The board of directors is taking measures to keep the well-being of our membership and employees in mind. With the ever-changing guidelines and situations, we will continue to monitor the pandemic and keep our members informed of any changes or updates concerning the 2020 Annual Meeting.

This year, three director positions were up for re-election. Their

Egyptian is proud to provide our communities with telephone and internet services to keep you connected during the pandemic.

election will be delayed until we are able to gather for an annual meeting.

We would like to thank our members for their cooperation as we make necessary adjustments during these times. Our commitment to our members and the community continue to be our priority. Egyptian is proud to provide our communities with telephone and internet services to keep you connected during the pandemic. Please contact us if you have questions or need more information.

Thanks for your cooperation. We'll get through this together.



David Ibendahl
Board President

Notice about payments

The following is a summary of Egyptian Telephone Cooperative Association's payment policy. On the 15th of each month, Egyptian mails your telephone bill. Your telephone bill is due on or before the 6th of the following month. Telephone bills that are not paid by the 6th of the month will be charged a late payment fee of 1.5 percent of the balance of the bill. Past due notices are mailed to all customers with a balance of \$35 or more on the 9th of each month.

All customers not paying by the 16th of the month are subject to disconnection. A deposit or additional deposit may be required before service is reconnected. Re-establishment of service will not be made until payment has been received in our office. A check in the mail is not payment until it has been received in our office. Please make note of these dates.

1 Hour Anytime Minutes



During 2020, Real Savings and Smart Call subscribers continue to receive one hour of anytime minutes each month.

Enjoy the free minutes.



Happy Labor Day

Our office will be closed on September 7 in observance of Labor Day.





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in September. Last month's winners were Keith Patton, Lawrence Konkell, Tina Eiskant, and Carlton Wiesner.

1. Telephone statements are due on or before the _____ of the month.
2. Egyptian Real Savings and Smart Call subscribers continue to receive _____ hour of anytime minutes each month

Name _____ Telephone Number _____ 



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IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale 329-1234
 Rice 336-1234
 Glenn 763-1234
 St. Libory..... 768-1234



Blair 774-1234
 Baldwin..... 785-1234
 Venedy..... 824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: 8:00 a.m. - 4:30 p.m. Mon. - Fri.

Egyptian is an equal opportunity provider and employer.

