

Transmitter

Egyptian Telephone Cooperative Assn. • October 2020



Our Fiber Construction Project Continues to Progress

In 2019, Egyptian started on a major fiber optic buildout to install and use fiber optic cables to carry digital information directly to homes as well as businesses. This is a pathway to expand and allow our members to have access to our fiber facilities that will enable many exciting technologies with increased broadband speeds.

Our crew has completed the outside construction part of the fiber project in St. Libory and is now in the process of scheduling in-home installations. Members in St. Libory are being contacted to make an

appointment for their in-home fiber installation. The fiber installation is required to continue receiving Egyptian's Internet and/or phone service since our existing copper infrastructure will be retired. Recently, the construction crew has begun the process of laying the fiber optic cables in our Venedy exchange. Fiber cabling will soon be installed to home exteriors in our Venedy exchange.

Please call 888-774-1638 or email us at fiber@egyptian.net if you have any questions on this fiber project.

Celebrating National Co-op Month

Egyptian along with cooperatives nationwide are celebrating National Co-op month during October. National Co-op Month is an annual opportunity to raise awareness of a trusted, proven way to do business and build communities. The theme for this year's Co-op Month is "Co-ops Commit: Diversity, Equity and Inclusion," highlighting how co-ops are creating diverse, equitable and inclusive workplaces and boards, and how co-ops can better meet the needs of communities that have been excluded from economic participation and advancement.



FUSC increase

Effective on your October 2020 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will increase in the Federal Communications Commission's (FCC's) universal

service fund contribution factor from 26.5% to 27.1%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers in all areas of the United States.





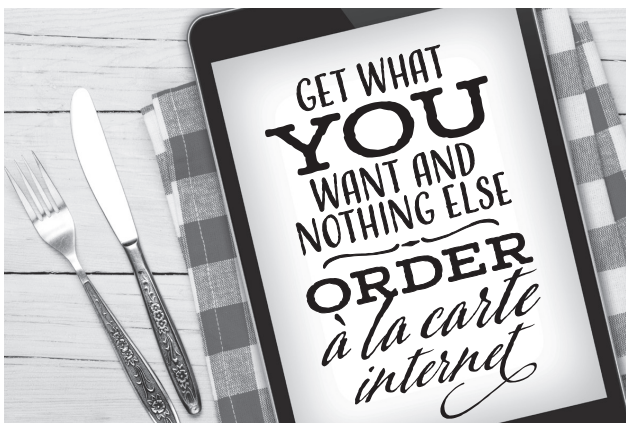
Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners in November. Last month's winners were Pauline Nehrkorn, Irvin Terveer, Shirley Mueller, and Lawrence Commuso.

1. Each year, _____ is recognized as National Co-op month.
2. The theme for this year's National _____ Month is "Co-ops Commit: Diversity, Equity and Inclusion."

Name _____ Telephone Number _____



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CALL 888-774-1638 NOW TO ORDER



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**VETERANS
DAY**
HONORING ALL WHO SERVED

**Our office will be closed on Wednesday,
November 11 in observance of Veterans Day.**

Unwanted Telemarketing Calls



Illinois law protects residents from certain unwanted telemarketing calls. For more information about the Restricted Call Registry and how to enroll, visit www.fcc.gov/cgb/donotcall.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale 329-1234
 Rice 336-1234
 Glenn 763-1234
 St. Libory 768-1234

Blair..... 774-1234
 Baldwin 785-1234
 Venedy 824-1234



Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

Egyptian is an equal opportunity provider and employer.

