

Transmitter

Egyptian Telephone Cooperative Assn. • August 2019



Egyptian employees enjoyed participating in area parades this year

Phone books delivered

In July, every Egyptian Telephone member should have received a new 2019-2020 phone book. This book provides information about the products and services we offer. It is filled with information ranging from basic telephone service to advanced features. One section to take note of is the reverse telephone number guide for areas served by Egyptian and also surrounding areas. With this section, it only takes a quick search to locate a questionable phone number.

If you have not received your new directory, or if you need to make a correction to it, please call Egyptian at 618-774-1000.



Notice about payments

The following is a summary of Egyptian Telephone Cooperative Association's payment policy. On the 15th of each month, Egyptian mails your telephone bill. Your telephone bill is due on or before the 6th of the following month. Telephone bills that are not paid by the 6th of the month will be charged a late payment fee of 1.5 percent of the balance of the bill. Past due notices are mailed to all customers with a balance of \$35 or more on the 9th of each month.

All customers not paying by the 16th of the month are subject to disconnection. A deposit or additional deposit may be required before service is reconnected. Re-establishment of service will not be made until payment has been received in our office. A check in the mail is not payment until it has been received in our office. Please make note of these dates.



1 HOUR
Anytime
Minutes

During 2019, Real Savings and Smart Call subscribers continue to receive one hour of anytime minutes each month. Enjoy the free minutes.

Directory Additions

A. Phelps	768-4315
N. Dell	763-4669
Dennis Agnew	763-4747

HAPPY
Labor Day

Our office will be closed on September 2 in observance of Labor Day.





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in September. Last month's winners were Lawrence Bathon, Donald Thomas, Kevin & Kari Luthy, and Steven Huegle.

1. Telephone statements are due on or before the _____ of the month.
2. Egyptian Real Savings and Smart Call subscribers continue to receive _____ hour of anytime minutes each month.

Name _____ Telephone Number _____



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*Service availability will depend on location.
Certain restrictions apply. Contact us for complete details.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale 329-1234
Rice 336-1234
Glenn 763-1234
St. Libory..... 768-1234



Blair 774-1234
Baldwin..... 785-1234
Venedy..... 824-1234

Egyptian Telephone Cooperative Association • 1010 W. Broadway • Steeleville, Illinois 62288

Business Office: 618.774.1000 • Toll Free: 888.774.1638 • Office Hours: • 8:00 a.m. – 4:30 p.m. Mon. - Fri.

