

## Call before you dig, simply call 811.

which the arrival of Spring, it is time to start thinking about outdoor projects. Please remember that it is state law to call JULIE before you dig. JULIE, which stands for Joint Utility Locating Information for Excavators, is a free notification service that alerts utility companies of planned digging activities in areas with underground utility facilities. This service operates 24 hours a day, everyday, and it can be reached by simply calling 811 or (800) 892-0123.

If you are a homeowner or renter, a contractor, or an excavator planning to dig anytime this year, please call JULIE 48 hours before you dig. Calling JULIE can save you time, money, and problems. Remember while you think you may not be digging deep, the best thing to do is call. The underground lines and cables could be closer to the surface than you think. There is never a charge for a cable location.







#### **Directory Additions**





### Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in May. Last month's winners were Ken Krantz, Bryan Cheatham, Matthew & Christine Davis, and Jeremy Crank.

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2. Before you dig, call \_\_\_\_\_\_ toll free by simply calling 811 or 800-892-0123.

Name\_\_\_\_\_ Telephone Number\_\_\_\_

## Tired of missing

important calls?

If you subscribe to Egyptian Voice Mail, you'll never miss a call. Voice Mail is like an invisible answering machine, only better. With Voice Mail, you will no longer be out of touch with important people again. Call (618) 774-1000 to sign up today.

# ffective on your May 2019 statement, the amount of your Federal Universal Service Charge (FUSC) appearing on your bill each month will change in the Federal Communications Commission's (FCC's) universal service fund contribution factor from 20% to 18.8%. The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers in all areas of the United States.

FUSC change



## JUMP INTO NEW TECHNOLOGY WITH BOTH FEET

A deluge of cool technology has sprung up in recent years to make life easier including voice-controlled speakers, smart home systems, wearables, and streaming devices and services.

You'll need a fast and reliable internet connection to fully enjoy this technology. **Upgrade to a plan with speeds up to 20 Mbps!\*** 



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\*Service availability and internet speed will depend on location. Contact us for details.

#### **IMPORTANT- 24-Hour Trouble-Reporting Numbers**

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale	329-1234
Rice	336-1234
Glenn	763-1234
St. Libory	768-1234



Blair 774-1	234
Baldwin785-1	234
Venedy 824-1	234

