

Transmitter

Egyptian Telephone Cooperative Assn.

June 2017

Protecting Our Customers' Privacy Online

Recent action in Washington to repeal rules proposed by the FCC last year regarding the protection of consumers' information online has caused some concern that personal information from Egyptian customers will now be shared or sold. These concerns are understandable, but unfounded.

The truth is our customers are no less protected now than they were before. None of the FCC's rules were in place when Congress voted to stop them. Rather, Congress stopped the rules from taking effect, in large part to address regulatory imbalance and customer confusion that the FCC measures would have created. In particular, the FCC's new, expanded regulations for broadband providers would not have governed applications like Google, Facebook, and Amazon that have access to as much, if not more, consumer information. By taking its steps, Congress has put us on a path to have consumers protected by a strong, uniform set of broadband privacy standards no matter who holds their data.

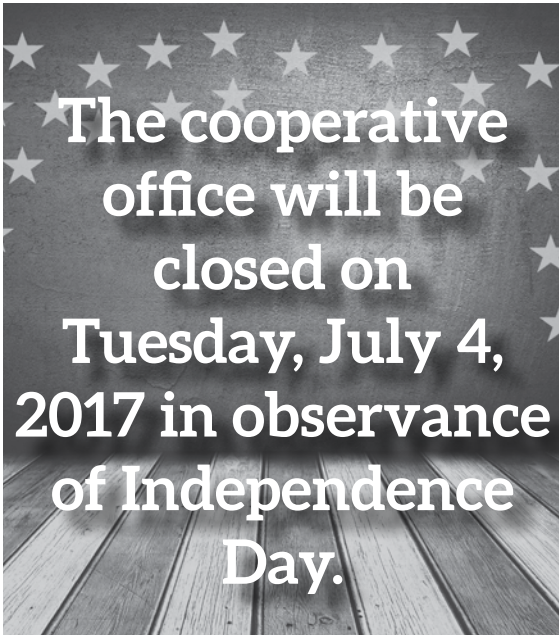
So, in the interim, what protections are in place right now?

Nearly two years ago, the FCC issued an advisory to telecommunications providers like Egyptian directing them to abide by "core customer privacy

protections." This guidance remains in effect today and was not affected by the repeal of so-called privacy rules.

In addition, Egyptian and other broadband providers have committed to a set of voluntary, comprehensive privacy principles. These include: 1) Transparency, providing customers with clear, comprehensible, accurate and continuously available information; 2) Consumer choice, offering customers the choice to decide how sensitive information might be used; 3) Data security, following federal and industry guidelines to protect user information; and 4) Data breach notifications, to notify customers, law enforcement, regulators, and other parties right away about potentially harmful breaches.

It is important to us that all our customers know that recent action by our government did not reduce or eliminate measures in place to protect the privacy of customer information. Egyptian is working with our industry partners to ensure best practices are created to ensure the protection of consumer data, and as a local company with a strong commitment to our communities, we have a vested interest in seeing that those protections are followed.

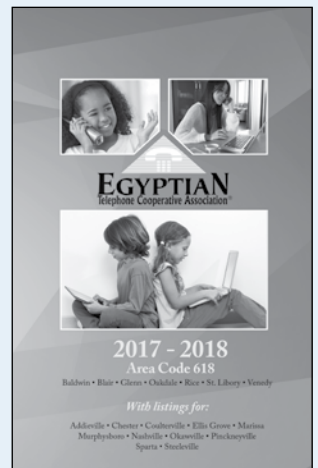


New directories available in July

Your 2017/2018 Egyptian Telephone book will be delivered in July. Please take the time to become familiar with the book's contents and offerings. Your directory is filled with valuable information.

Whether you are searching for emergency numbers, area codes, special service offerings, and much more, your phone book is designed to meet all your needs.

Advertisers in the Yellow Pages help make Egyptian's phone book an extremely useful tool for you. Yellow Pages save you time and money by letting you enjoy the convenience of shopping at home. Remember that advertisers add to the phone book's success. Please support your local merchants and let them know you found them in the Yellow Pages.



Telephone Assistance

Eligible low-income households can receive financial help with the cost of phone installation and basic local phone service. The federal program increased the monthly discount to \$9.25 off the cost of basic local phone service.

Directory Additions

Valerie Pender 763-4351

Amanda Rehmer 824-6529





Win a \$10 Bill Credit



Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a \$10 bill credit. There will be four winners drawn in July. Last month's winners were Beverly Bollman, Margie Gregory, Richard Thomas, and Vernon Koch.

1. Egyptian Telephone directories will be delivered during the month of _____.
2. Members subscribing to Egyptian Long Distance get _____ Nationwide Calling in July.

Name _____

Telephone Number _____



ITAC charge increases

The Illinois Telecommunications Access Corporation (ITAC), a not-for-profit corporation, administers the Illinois Relay Service and the distribution of teletypewriters (TTY's) and telebraille machines for persons who are deaf, hard-of-hearing, voice impaired or deaf-blind on behalf of all local telephone companies in Illinois. A request was made by the ITAC to increase the rate from 2 cents to 4 cents and was approved by the Illinois Commerce Commission (ICC).

All local telephone companies in Illinois are required to fund programs for persons with hearing and/or voice disabilities as part of the monthly telephone charges paid by all customers. The amount charged to fund these programs is adjusted annually. This money is used to operate the distribution of TTYs and Telebrailles and the Illinois Relay Service programs, which enable persons with hearing and/or speech disabilities to call other members of society.

Unwanted Telemarketing Calls

Illinois law protects residents from certain unwanted telemarketing calls. For more information about the Restricted Call Registry and how to enroll, visit www.fcc.gov/cgb/donotcall.

★ Remember ★ Father's Day - June 18



All Cooperative Members Subscribing To Egyptian Long Distance Get
FREE NATIONWIDE CALLING IN JULY

Be sure to take advantage of this great opportunity to keep in touch with family and friends. You can literally enjoy priceless conversations with the people you care about most. What could be better than free long distance calls to keep you feeling a short distance away? Current Egyptian Long Distance customers will automatically receive this free calling special.*

Just pick up the phone in July and talk freely!



*Subscriber must be switched to Egyptian Long Distance for both local toll and long distance services. Time frame for free calling is 7/1/17 to 7/31/17. Plan applies solely to voice calls terminating within the continental U.S. Plan does not apply to calls for Internet access services, calling card services, operator assisted calls, collect calls, third number calls, calls to international numbers, incoming 800 calls, calls to 900 numbers, directory assistance, operator services, and preferred plus calling. Non-qualifying calls are subject to additional charges at Egyptian's then current rate.

Comerstone Group © 2016

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

Oakdale.....	329-1234	Blair	774-1234
Rice.....	336-1234	Baldwin.....	785-1234
Glenn.....	763-1234	Venedy	824-1234
St. Libory	768-1234		

1010 W. Broadway
Steeleville, IL 62288
(618) 774-1000

Office Hours:
8:00 a.m.-4:30 p.m.
Mon. - Fri.

