Approximately 350 members and guests attended Egyptian Telephone Cooperative’s 63rd Annual Meeting on April 21, 2017. This meeting was held at Steeleville American Legion. This year members re-elected David Goetting of Baldwin, Kenneth Hollmann of Glenn, and Kevin Nurnberger of Blair to three year terms on the board of directors. Board Chairman Rudy Eggemeyer also introduced Jonathan Krause, a new director appointed who will fill out Don Hamilton’s unexpired two-year term after his retirement.

Egyptian Telephone’s General Manager, Kevin Jacobsen, said much has changed since Egyptian Telephone Cooperative’s inception in 1954, and the cooperative has become more of a data company with declining landline telephone service and large increases in data usage. He said, “Our network is a combination of copper and fiber, sophisticated equipment and shortened loops to provide the best service. But we’ve crossed over that line where we believe it makes sense to provide fiber to the home. We are in the engineering phase of that and will be starting some fiber construction this year.”

A grand prize of an Apple iPad Air plus one year of high speed Internet service and approximately 75 additional prizes were given away to members at the end of the meeting. After the meeting, the board met in re-organizational session and elected Rudy Eggemeyer of Blair as President, David Goetting of Baldwin as Vice President, and Sue Wennemann of St. Libory as Secretary/Treasurer.

Thank you to all members who attended the annual meeting.
Win a $10 Bill Credit

Correctly complete the following questions and mail the completed form with your telephone bill before the due date. Your name will be placed in a drawing for a $10 bill credit. Your name will be placed in a drawing for a $10 bill credit. There will be four winners drawn in June. Last month’s winners were Kenneth Cissell, Roland Nitzsche, Michael Wilburn, and Paul Dressler.

1. Approximately _______ members and guests attended the 63rd Annual Meeting.

2. A grand prize of an Apple iPad Air 2 plus one year of high speed Internet service and approximately _________ additional prizes were given away at the Annual Meeting.

Name _______________________________________________________________

Telephone Number __________________________________________________

Important Notice Regarding Your Account

From time to time, Egyptian Telephone Cooperative Association changes its service offerings and makes available additional features and services, which may enhance and augment the services to which you are already subscribed. In order for us to determine which customers may benefit from the new services and enhancements, we will use information about your account that is within our database, legally referred to as Customer Proprietary Network Information (CPNI) unless you restrict that use in manner described below. CPNI includes information such as: your long distance carrier and plan to which you are subscribed; calling features and plans to which you are subscribed; and the associated charges for those plans. Use of this data will allow Egyptian Telephone to tailor our service offerings to your individual needs.

For this purpose, CPNI data will be used by Egyptian Telephone Cooperative and its subsidiaries only. This data will not be shared by Egyptian Telephone with any other outside source except as necessary and required to provide the service(s) to which you are already subscribed, and unless we are legally compelled to share the information with an outside party, such as law enforcement agency.

In all events, however, you have a right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data based upon your response. To restrict the use of your CPNI data, you must call the business office at 618-774-1000 during regular business hours or email us at cpni@egyptian.net within 30 days of your receipt of this notice to request that we not utilize your CPNI data. Your denial of approval for Egyptian Telephone to use this data will not affect the provision of any services to which you subscribe. We will contact you no less than every 24 months in order to provide this notice again to remind you of your options. Your approval or denial of approval for the use of CPNI outside the service to which you already subscribe, however, will remain valid until you revoke or limit the approval or denial.

Reach Out with Relay

Illinois local telephone companies provide a service that allows people who are deaf, hard-of-hearing, or speech disabled and use a TTY to communicate with people who are hearing and use a standard telephone. The Illinois Relay Service is available 7 days a week, 24 hours a day. The relay operator speaks to the standard telephone user and types to the TTY user. There is no cost for the use of this service.

Relay service should not be used in emergencies. In an emergency, callers should use their local 911 or local emergency access numbers. The relay service, which is required by state and federal law, is funded by a small fee included in your monthly service charge. The program is administered by the Illinois Telecommunication Access Corporation (ITAC) on behalf of all local telephone companies in Illinois. For more information about relay, call ITAC at (800) 841-6167 v/tty. To use the Illinois Relay Service, dial 711.

IMPORTANT- 24-Hour Trouble-Reporting Numbers

To report trouble from ETCA Exchanges, use the following free telephone numbers 24 hours a day:

- Oakdale……………………………………329-1234
- Rice………………………………………….336-1234
- Glenn………………………………………..763-1234
- St. Libory…………………………………..768-1234

- Blair……………………………………….774-1234
- Baldwin…………………………………….785-1234
- Venedy……………………………………..824-1234

1010 W. Broadway
Steeleville, IL 62288
(618) 774-1000

Office Hours: 8:00 a.m.-4:30 p.m. Mon. - Fri.